Kendra Jordan

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OBJECTIVE

To obtain an entry-level position in the web development field as a junior web developer. I will utilize my experience using HTML5, CSS3, Javascript, PHP, Vue.js and the Laravel framework to develop, test and deploy websites and to research emerging technologies.

EXPERIENCE

Conduent, Lexington, KY - *Senior Customer Service Representative*

April, 16th, 2016 - September, 14th, 2018

- Assisted callers who were trying to apply for health insurance.
- Answered health insurance questions.
- Redirected calls to other departments.
- Updated sensitive account information under HIPAA law.

i-Entry inc, Lexington, KY - *Data-entry Specialist*

February, 17th, 2015 - November, 19th, 2015

- Maintained and updated ad campaign reports using Excel and Google Sheets.
- Responded to customer emails in a technical support role.
- Added web content to multiple company web sites and maintained multiple newsletter archives.
- Created and sent newsletter mailings.

Kentucky State University, Frankfort, KY - *Student Teacher*

August, 16th, 2013 - November, 13th, 2013

- Developed classroom management skills.
- Created lesson plans for class instruction.
- Became involved in staff meetings to improve student's mathematical comprehension.

EDUCATION

Awesome Inc Coding Bootcamp, Lexington, KY- *Portfolio*

September, 14th, 2018 - December, 07th, 2018

Kentucky State University, Frankfort, KY- *Bachelor of Arts in Pure Mathematics-Cum Laude*

January, 10th, 2010 - December, 14th, 2014

Bluegrass Community & Technical College, Lexington, KY- *Associate of Arts*

August, 16th, 2007 - December, 19th, 2009